Responding to community needs has always been central to the work we do at Three Rivers Community Action, and this past year has certainly demonstrated that core value. In 2020, we accepted over $3.5 million in new funding to expand existing programs and launch new initiatives as a direct response to the pandemic. We also continued to operate all of our standard programs and services, sometimes in new ways, but always with the goal of providing consistent service to our program participants.

I am extremely proud of the work that our staff, board, and volunteers did to respond to the needs of our community during this time. Early Childhood programs quickly implemented procedures to operate both in the classroom and virtually, providing support to kids and parents in school and at home. Hiawathaland Transit switched to a reservation system to ensure physical distancing on the buses, and also provided food delivery for many local food access events. Community Development provided energy assistance, weatherization, homeless prevention, housing assistance, and homeownership coaching by offering virtual or safely distanced appointments. Volunteers and staff never stopped supporting older adults and persons with disabilities, delivering Meals on Wheels and providing essential medical rides throughout the pandemic. Our administrative support, fiscal, and leadership teams supported this work with their tireless presence and endless patience.

I may not know what challenges are next for us, but I do know that with the talented team we have, Three Rivers Community Action will again be ready to respond.

Jenny Larson
Executive Director

SAFE AT LAST...

Before beginning to work with Three Rivers Community Action, Inc., Thea was fleeing domestic violence, moving from shelter to shelter, and couch surfing all while pregnant with her daughter. After three years of experiencing homelessness, she eventually got involved with Three Rivers, completed housing applications, and was accepted into the Permanent Supportive Housing program. The PSH program provides high-barrier homeless households with affordable rental housing and supportive services that assist participants with maintaining housing stability, improving overall wellness, engaging in the community, and leading successful lives. Thea has a long history of trauma, abuse and substance use, and has been through a lot while in the program. She said, “Three Rivers has always been right by my side.”

Throughout her time in the PSH program, Thea has also stayed connected with partner agencies in the community who provide her family with additional support. Thea is now a mother of three children and recently transferred into a larger townhome that was developed by Three Rivers. Since moving to the bigger unit Thea has been doing very well in the program. She often tells her Family Advocacy Specialist how much her kids, and her emotional support dog, enjoy having a yard and more space to play.

Thea’s support team is proud of how well she is doing. Thea has recently been accepted into a scholarship program at Recovery Academy to obtain a certificate to begin a career as a recovery coach. This will allow her to provide advocacy and support to other individuals working toward a sober lifestyle. Thea has been sober for four years and is looking forward to being able to provide support to other individuals looking to make a change in their life.
RESULTS THAT MATTER

343 young children gained school readiness skills
36,222 meals delivered by Meals on Wheels volunteers
307,363 transit rides to work, school, and other destinations
35 households became new homebuyers
16,413 volunteer hours were donated to serve neighbors
157 homes were repaired for safety and efficiency
314 community organizations, governments, and businesses joined with us to meet needs
4,736 families received help to afford their energy bill
314 rental housing units made available to households with low- and moderate incomes
492 households increased their financial well-being with savings and credit repair
11,291 households served by COVID Assistance Programs
357,222 meals delivered by Meals on Wheels volunteers

Three Rivers turns the investments of volunteers, philanthropic gifts, and public funds into real outcomes for our communities.

Data reported for the Federal Fiscal Year October 1, 2019 – September 30, 2020.

FINANCIAL SUMMARY
Consolidated statement of activities
Year ended December 31, 2020

Revenues $18,461,689
Expenses $18,829,904

REVENUES

- Federal grant revenue 52%
- Program income 28%
- State grant revenue 17%
- Local grants & contributions 3%

EXPENSES

- Housing development 28%
- Community development 27%
- Transportation 22%
- Early childhood 17%
- Management & general supporting services 4%
- Other adult services 2%

OFFICERS

- Galen Malecha, Chair
- Paul Drotos, First Vice Chair
- Jo Anne Krier, Second Vice Chair
- Ruth Boudet, Secretary
- Julie Steberg, Treasurer

BOARD MEMBERS

- Meredith Erickson
- Brian Goihl
- Abdullah Hared
- Jodi Johnson
- Erick Maki
- Maritza Navarro
- Heather Robins
- Rejean Schulte
- Dave Windhorst
- Gregg Wright

LEADERSHIP TEAM

- Jenny Larson, Executive Director
- Clara Krause, Associate Executive Director
- Kindra Papenfus, Chief Financial Officer
- Julie Steberg, Treasurer

STAFF LEADERSHIP

- Leah Hall, Community Development Director
- Jane Adams Barber, Early Childhood Director
- Rob Cooper, Transportation Director

AT THREE RIVERS, WE
RESPECT the people we work with
EMBRACE diversity INSPIRE mutual trust
LISTEN to community needs
SEEK collaborative solutions
LEAD with integrity
PROMOTE empowerment and self-sufficiency

5 WAYS YOU CAN HELP

1. DONATE
   Online: threeriverscap.org
   GiveMN: givemn.org/organization/three-rivers-community-action
   Send Checks to:
   Three Rivers Community Action, Inc. | 1414 North Star Dr. | Zumbrota, MN 55992

2. VOLUNTEER
   Give your time to Meals on Wheels, Volunteer Driver Program, Head Start, Advisory Committees, or Board of Directors

3. SHOP
   Use Amazon Smile https://smile.amazon.com

4. SHARE
   the information to help others.

5. GET INVOLVED
   Vote, and support specific causes, groups or organizations you consider important.