

## NEW CUSTOMER SERVICE/DISPATCH HOURS



### DISPATCH OPERATING HOURS BEGINNING SEPTEMBER 4, 2021

Monday – Friday 5:00 a.m. – 7:00 p.m.

Saturday 7:30 a.m. – 4:00 p.m.

**Attention ALL Hiawathaland Transit Riders** – Customer Service/Dispatch operating hours will be changing on September 4, 2021. The hours of bus operations are NOT changing. For those using our Dial-A-Ride services, please note the new hours and plan ahead to schedule your ride. Messages left outside of these hours will be returned the next business day. As always, **we recommend a 24-hour advance reservation.** ALL Dial-A-Ride services must be scheduled in advance, as these buses do not perform flag stops. Please contact our dispatch team at **(866) 623-7505 option 1**, to schedule your rides.