

Hiawathaland Transit

Preschool/Grade School Transportation

FAQs

How do I sign my child up to ride the bus?

Please fill out the attached Student Information Form or contact Hiawathaland Transit to have one mailed, faxed or emailed to you. Fill out the forms as completely and accurately as possible and return to our office as soon as possible. Hiawathaland Transit operates on a first come first served basis and space is limited. Approximately two weeks before school begins we will begin placing the children in routes and contacting the parents with the estimated pick up and return time(s).

How much will it cost?

Each one way trip costs \$1.25 on route (where applicable) and \$1.75 on Dial-a-Ride. A child that rides with us both ways will pay between \$2.50 and \$3.50. We do require payment before a ride and do charge for "no-shows".

How do I pay for the bus?

You may pay for the bus with cash or tokens. If you choose to use cash, exact change is needed – our drivers cannot make change and we do not allow pre-payment. Tokens can be purchased at City Hall, or you can contact dispatch for additional locations to purchase tokens.

Who can ride the bus?

Anyone! Hiawathaland Transit is a public transportation system open to anyone of any age. In addition to providing transportation for children – working toward school readiness for children and families - we provide transportation to doctor's appointments, grocery stores, friendly visits, summer recreation events, etc. Please feel free to contact us for more information.

What do I do if my child is not riding?

Our office receives copies of each school year calendar and is aware of the regularly scheduled days off for each school district. We also are notified of any school closings, early dismissals or late starts. **If your child will not be riding our bus because of personal reasons you will need to contact Hiawathaland Transit to inform the dispatchers.** We ask for a 24-hour notice when possible for any/all changes and/or cancellations.

How do I know my child will be safe?

All drivers have undergone thorough criminal and driving background checks, have a Commercial Driver's License, First Aid/CPR certification, and defensive driving and passenger assistance training. Although we are not able to take children directly to the door, our drivers will wait to make sure that your child is safely inside or in the care of an adult before leaving whenever possible. Our buses cannot travel down dead-end roads, enter mobile home parks, apartment complexes, or other multi-family dwellings. It is a parent/guardians responsibility to be present to get their child(ren) on and off the bus if they so choose otherwise the student will be dropped at a pre-determined location.

How can I contact Hiawathaland Transit?

Toll Free: 1-866-623-7505

Fax: 507-534-9275

Email: TDispatchers@threeriverscap.org

Website: www.threeriverscap.org

Mail: Hiawathaland Transit

55049 241st Ave

Plainview, MN 55964



Filling out a transportation form does not guarantee transportation. Routes are subject to change. Any form received after August 15th of the current school year will be placed on a wait list and added as space is available.